

## Annexure C

### Investor Complaints Data for Star Finvest Private Limited (DP)

#### Data for every month ending November 2024

SN	Received from	Carried forward from Previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0		0
2	SEBI (SCORES)	0	0	0	0	0		0
3	Depositories	0	0	0	0	0		0
4	Other Sources (if any)	0	0	0	0	0		0
5	<b>Grand Total</b>	0	0	0	0	0		0

### Trend of monthly disposal of complaints

SN	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2024	0	0	0	0
2	May-2024	0	0	0	0
3	June-2024	0	0	0	0
4	July-2024	0	0	0	0
5	August-2024	0	0	0	0
6	September-2024	0	0	0	0
7	October-2024	0	0	0	0
8	November- 2024	0	0	0	0
9	December- 2023	0	0	0	0
10	January-2024	0	0	0	0
11	February-2024	0	0	0	0
12	March-2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any.

\*\* Should include total complaints pending as on last day of the month, if any.

^ Average resolution time is the sum total of time taken to be resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried Forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	2	1	1
3	2019-20	1	0	1	0
4	2020-21	0	0	0	0
5	2021-22	0	1	1	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	Grand Total	0	3	3	0

**Data for the month ending November, 2024 (Exchanges)**

Sr. No	Received from	Carried forward from Previous month	Received during the month	Resolved	Total Pending	Pending at the end of the month		Average Resolution Time (in days)
						Pending for less than 3 months	Pending for more than 3 months	
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>		<b>8</b>
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
	<b>Grand Total</b>	0	0	0	0	0	0	0

### Trend of monthly disposal of complaints

Sr. No	Month	Carried Forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April-2024	0	0	0	0
2	May-2024	0	0	0	0
3	June-2024	0	0	0	0
4	July-2024	0	0	0	0
5	August 2024	0	0	0	0
6	September 2024	0	0	0	0
7	October 2024	0	0	0	0
8	November-2024	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

Sr. No	Year	Carried Forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
	<b>Grand Total</b>	0	0	0	0

### Trend of annual disposal of complaints